



We serve more than **7,600** each year



HOUSING PROGRAMS

Franciscan Outreach offers two housing programs to guests, including:

- **The Streets-to-Home Initiative** provides subsidized apartments and ongoing case management support.
- **The Interim Housing Program** offers shelter guests stability and the chance to become housing-ready including 24-hour shelter access, part-time volunteer work, a dedicated case manager, employment assistance, and regular support group meetings.



VOLUNTEER PROGRAMS

Franciscan Outreach relies on the generosity and support of hundreds of volunteers through two volunteer programs, including:

- **The Full-Time Volunteer Program** is a year-long experience in communal living and dedicated service for 8-10 young adults from around the world. They live and work at Franciscan Outreach, providing 40 hours of service each week. In exchange, they receive room and board, health insurance and a modest stipend.
- **The Community Volunteer Program** offers opportunities for a compassionate community of volunteers to serve meals to guests, organize donations, lead group activities and provide administrative support.

Franciscan Outreach

Mission: To provide healthy meals, safe shelter and critical services that affirm the dignity of men and women who are marginalized and homeless and empower them to gain the stability they need to transition into permanent housing.

Vision: To ensure a positive path forward for people who are marginalized and homeless so they can gain stability and thrive in permanent housing.

SERVICE SITES

East Garfield Park

At Garfield Community Service Center
10 S. Kedzie Ave.
312.746.5695
Case Management
Support Services
Specialized Services
Housing Programs

Pilsen

1856 S. Loomis St.
312.624.8296
Healthy Meals
Safe Shelter
Case Management
Support Services
Specialized Services
Housing Programs

East Garfield Park

At Walls Memorial CME Church
200 S. Sacramento Blvd.
Healthy Meals
Safe Shelter
Guests have access to full services at the shelter in North Lawndale.

The Loop

At St. Peter's Church
110 W. Madison St.
312.628.1253
Case Management
Support Services
Housing Programs

North Lawndale

2715 W. Harrison St.
773.265.6683
Healthy Meals
Safe Shelter
Case Management
Support Services
Specialized Services
Housing Programs
Volunteer Programs



Administrative Office

717B W. 18th St.
Chicago, IL 60616
773.278.6724

www.franoutreach.org

Programs & Services

We empower men and women who are marginalized and homeless to make positive changes in their lives.



Franciscan
OUTREACH

A Path from Help to Hope

We serve our neighbors in need.

We provide over
125,000
nights of safe shelter

Franciscan Outreach is a leading provider of homeless services in Chicago. We operate as a system of support for men and women who are marginalized and homeless. Through five service sites, we provide healthy meals, safe shelter, and critical programs and services to empower people to gain the stability they need to transition into permanent housing.



HEALTHY MEALS

At Franciscan Outreach's three overnight shelters, we serve breakfast, lunch and dinner to our guests every day of the year. We also provide meals to people in the community who don't have enough to eat.

Through our partnership with the Greater Chicago Food Depository, our shelters receive food deliveries on a regular basis, allowing us to prepare daily meals for our guests.

We also rely on the generosity from organizations and individuals to donate meals. The Rush University Medical Center Surplus Food Program provides packaged lunches from their hospital cafeteria to serve to our shelter guests. And, Starbucks donates excess sandwiches each week.

We serve over
313,000
healthy meals

SAFE SHELTER

Franciscan Outreach maintains three overnight shelters with the capacity to serve 382 adult men and women nightly. Shelter guests have access to three meals a day, a dedicated case manager, daily support services, housing programs, and specialized services such as medical assistance and counseling.

People who stay at our shelters are offered:

- Healthy meals
- A warm bed
- Shower facilities
- Clothing
- Mail services
- Case management
- Onsite health clinic
- Support groups



CASE MANAGEMENT

Franciscan Outreach case managers provide compassionate care and support to guests as they strive to overcome personal challenges, improve the quality of their lives, and achieve self-sufficiency. Guests meet with case managers Monday to Friday during regular business hours at four service sites.

Case managers help guests access:

- Identification
- Public aid
- Health care
- Mental health support
- Substance use disorder treatment
- Employment opportunities
- Legal assistance
- Permanent housing

SUPPORT SERVICES

We provide ongoing support to help guests improve the day-to-day quality of their lives, including:

- **Client Assistance Fund:** provides monetary support to guests for expenses such as clothing for job interviews, fees for IDs, and rental assistance
- **Transportation Assistance:** provides CTA, Pace, and Metra passes to guests so they may attend job interviews, appointments, or training programs
- **Support Groups:** includes art groups, financial literacy, empowerment groups, and relapse prevention
- **Daily Support:** includes a mailing address, clothing, showers, laundry, and hygiene products

SPECIALIZED SERVICES

Through collaborations with community partner agencies, guests receive a wide range of specialized services that are important for their health and well-being, including:

- **Medical assistance at on-site health clinic:**
Rush University Medical Center
- **Mental health support:**
Thresholds and Bobby Wright Mental Health Center
- **Primary health care:** *Heartland Health Outreach and Lawndale Christian Health Center*
- **Substance use disorder counseling and treatment:**
Chicago Recovery Alliance and Haymarket
- **Job training and employment assistance:**
National Able, A Safe Haven, Safer Foundation and Inspiration Corporation
- **Legal assistance and social security disability benefits:**
The Legal Council for Health Justice